



Baby Care Connect

A telemedicine program

Lurie Children's provides superior pediatric care with the latest benefits and innovations in medical technology, research and family-friendly design. We have a long history of providing innovative methods to provide care for children and their families. Our Cardiology and Heart Surgery Program introduced the nation's first pediatric telemedicine program with bedside, real-time echo diagnosis and management, helping more than 13,000 children since it began in 1994.

Lurie Children's now offers real-time telemedicine consults to hospitals around the world, including Silver Cross Hospital.

What is telemedicine?

Telemedicine is the use of medical information exchanged from one site to another via electronic communications to improve a patient's health status.

What is Baby Care Connect?

Baby Care Connect allows you to utilize our secure Polycom software to connect to your baby's bedside for a video visit. You can also visit with your child's care team.

How do I schedule Baby Care Connect?

You can request the virtual visit with your baby by asking your nurse. He or she will call Lurie Children's to coordinate. Your nurse will provide you with an iPad that is set up with a secure app. A second iPad will be set up at your child's bedside. With just one click, you will be connected with your child.

When can I use Baby Care Connect?

You can request the virtual visit with your baby any time, day or night. All visits require just a 30-minute advanced notice for the Lurie Children's team.

What are the benefits?

You can utilize Baby Care Connect to be a part of our family-centered rounds, to visit with your baby's care team or to just check in on your baby.