UPDATED VISITOR POLICY

Visiting Hours
Intensive Care Unit and Cardiovascular Unit: 8 a.m. - 6 p.m.
All other units: 6 a.m. - 8 p.m.

Screening
All visitors must pass a visitor screening upon entry to Silver Cross. Visitors must not have an active COVID-19 infection or have had exposure to COVID-19 within the last 10 days. If you pass the screening, you will be issued a visitor pass.

Any visitor who screens positive for COVID-19 will not be allowed to visit and will be directed to their primary care doctor for guidance and care. Anyone with serious symptoms will be directed to the Emergency Department.

If you visit your loved one every day, you will be screened every day. A visitor pass lasts all day, but if you leave and return to the hospital on the same day, you will be screened again before being allowed into the patient’s room.

Mandatory Masking
All visitors five years of age or older coming into the hospital and/or hospital areas are encouraged to bring their own face mask (surgical mask preferred). If you do not have a mask, we will provide one. Visitors will be required to wear a mask that covers their nose and mouth upon entry and keep it on at all times while at the hospital without exception.

Food and Beverages
All visitor food must be consumed before entering the hospital and/or in the Seasons Dining Room or Café 1900 to assure that a mask can be in place at all times in patient care and common areas. Visitors are allowed to bring drinks ONLY into a patient room.

Emergency Department
Emergency Department patients who do not test positive for COVID-19 are permitted two designated visitors in the ER waiting room who screen negative and are asymptomatic. If the patient is admitted, the accompanying visitors will be directed to the main lobby by our Emergency Department staff to register as the inpatient visitor policy allows.

Eligible Visitor Ages
Intensive Care Unit, Procedural Care Unit, and Cardiovascular Unit: 12 and older
All other units: five and older

Outpatient Services
Outpatient Services patients may have two designated visitors accompany them for a test who screen negative for COVID-19 and are asymptomatic. The visitor(s) must remain in the designated waiting area at all times and be appropriately masked. Children under the age of 14 years may not be left unattended at any time.

Food and Beverages
All visitor food must be consumed before entering the hospital and/or in the Seasons Dining Room or Café 1900 to assure that a mask can be in place at all times in patient care and common areas. Visitors are allowed to bring drinks ONLY into a patient room.

Emergency Department
Emergency Department patients who do not test positive for COVID-19 are permitted two designated visitors in the ER waiting room who screen negative and are asymptomatic. If the patient is admitted, the accompanying visitors will be directed to the main lobby by our Emergency Department staff to register as the inpatient visitor policy allows.

All Inpatient Units
All non-COVID-19 Silver Cross inpatients are allowed two visitors at a time who screen negative for COVID-19 and are asymptomatic. Visitors may switch out during the day, but only two visitors are permitted in the room at any given time.

Labor & Delivery
While in Labor and Delivery, patients may have two visitors at a time. Visitors may switch out during the day, but only two visitors are permitted in the room at any given time. Patients are also allowed one certified doula who screens negative for COVID-19 and is asymptomatic.

Neonatal and Pediatric Units
Each neonate and pediatric patient is allowed two visitors at a time. Visitors may switch out during the day, but only two visitors are permitted in the room at any given time.

Visitors must screen negative for COVID-19 daily, be asymptomatic, and remain masked at ALL times while at Silver Cross, including while in the patient room. Visitors must remain in the patient’s room (including for use of the patient’s bathroom) but will be allowed to go to the Seasons Dining Room or Café 1900 for meals. If you need the nurse, please push the nurse call light or call the nurse’s phone number as indicated in the room. We ask visitors to turn in their visitor passes before exiting the building.

SILVER CROSS HOSPITAL
The way you should be treated

Updated 8/16/22
Mandatory Masking
Everyone coming into the hospital and/or hospital areas must mask at all times. You are encouraged to bring your own face mask (surgical/cloth). If you do not have a mask, we will provide one. Visitors will be required to wear a mask that covers their nose and mouth upon entry and **keep it on at all times while at the hospital without exception.** This is to protect our patients, staff and visitors.

**RIGHT!**

Keep nose and mouth covered.

**WRONG!**

**WRONG!**