

When should I go to the Emergency Department?



Did you know many health problems and medical conditions don't require a trip to the emergency department?

Cold and flu symptoms, minor cuts and sprains and other conditions can often be treated in your doctor's office. You'll receive the same great care and save time and money over a trip to the emergency department (ED).

Why call your physician or practice instead of going to the emergency department?

- You'll likely have a much lower copay (but always check with your plan for actual costs)
- You'll likely experience shorter wait times or be able to get in right away
- Your personal doctor, who knows you and your health history, is the best person to ensure you receive the right care at the right time from the right providers
- Morning, evening and weekend office hours make getting care more convenient

When to use the emergency department

- Always call 911 first if you feel your condition is life threatening

If you do utilize the emergency department, by choosing Silver Cross Hospital, your doctor can manage your follow-up care. Your doctor will be notified of your ER visit and will have access to your medical records after being discharged from the emergency department.

	Your Doctor's Office	Emergency Department
High quality care	•	•
Manage your care over time	•	
Lower copays	•	
Shorter wait times	•	
Extended weekday and weekend hours	•	
Open 24 hours		•



The way you *should* be treated.™

Getting to Silver Cross Hospital



SILVER CROSS HOSPITAL is located at 1900 Silver Cross Blvd., in New Lenox, IL.

From the NORTH (off I-55): Take I-55 South to I-355 South. Exit on Southwest Highway, Route 6/Maple Rd. and turn right. Turn left onto Silver Cross Blvd.

From the WEST (off I-80): Take I-80 East to I-355 North. Exit on Southwest Highway, Route 6/Maple Rd. and turn right. Turn left onto Silver Cross Blvd.

From the EAST (off I-80): Take I-80 West to I-355 North. Exit on Southwest Highway, Route 6/Maple Rd. and turn right. Turn left onto Silver Cross Blvd.

From the SOUTH (off I-55): Take I-55 North. Merge onto I-80 East to I-355 North. Exit on Southwest Highway, Route 6/Maple Rd. and turn right. Turn left onto Silver Cross Blvd.

Upon ARRIVAL: Go to the Emergency Department Reception Desk.

Pace Bus Services: Pace Bus Service provides service from residential areas in northeast Joliet to Silver Cross Hospital, the Joliet central business district, Metra Station, Will County Courthouse, and Joliet Central High School. For more information call (847) 364-PACE (7223) or visit www.pacebus.com.

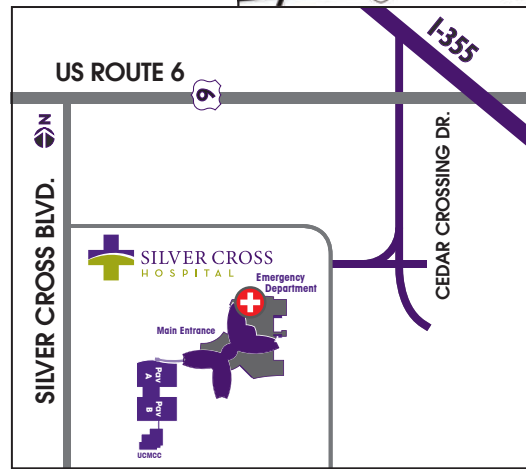
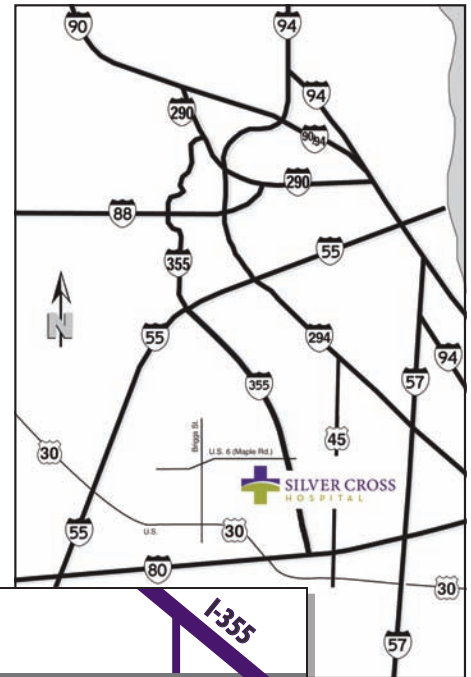
Complimentary Valet Parking Hospital Entrance

Monday through Friday5:30 a.m. to 8 p.m.

Complimentary Valet Parking Pavilion Entrance

Monday through Friday 6 a.m. to 6 p.m.
Saturday9 a.m. to 1 p.m.

If a vehicle needs to be picked up after these times, please call Public Safety/Security at (815) 300-7301.



Campus Shuttle Bus

Monday through Saturday 6 a.m. to 5 p.m.
After-hours, Public Safety/Security will transport by request, call (815) 300-7301.

Courtesy Cart

Monday through Friday 8 a.m. to 4 p.m.
The courtesy cart service will pick you up at your vehicle, bring you to the Hospital and Pavilion Entrances, and then return you to your vehicle upon your departure. After-hours, Public Safety/Security transports visitors to their vehicles by request. Call (815) 300-7301 or ask the Service Ambassador or valet attendants to call for a transport.



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