

UPDATED VISITOR POLICY

Screening

When entering Silver Cross, visitors must complete a health screening, receive a temperature check and cleanse their hands with antibacterial foam. If you pass the screening, you will be issued a visitor pass. Any visitor who screens positive will be unable to visit and will be directed to their primary care doctor for guidance and care. Anyone with serious symptoms will be directed to the Emergency Department. If you visit your loved one every day, you will be screened every day. A visitor pass lasts all day, but if you leave and return to the hospital on the same day, you will have your temperature taken again before being allowed to the patient's room.

Mandatory Masking

All visitors 16 years of age or older coming into the hospital and/or hospital areas are encouraged to bring their own face mask (surgical/cloth). If you do not have a mask, we will provide one. Visitors will be required to wear a mask that covers their nose and mouth upon entry and keep it on at all times while at the hospital without exception.



Food and Beverages

All visitor food must be consumed before entering the hospital and/or in the Seasons Dining Room on the lower level (while adhering to social distancing) to assure that a mask can be in place at all times in patient care and common areas. Visitors are allowed to bring drinks **ONLY** up to a patient room.

Lounges

To continue to support the benefits of social distancing, visitors are not able to gather in lounges or in the lobby at this time.

Emergency Department

Emergency Department patients who do not test positive for COVID-19 are permitted **one designated visitor** who screens negative and is asymptomatic. If the patient is admitted, the visitor will be directed to the main lobby by our Emergency Department staff to receive a visitor pass as the inpatient visitor policy allows and between the hours of 6 a.m. and 8 p.m.

Outpatient Services

Outpatient Services patients may have **one designated visitor** who screens negative and is asymptomatic accompany them for a test. The visitor must remain in the designated waiting area at all times and be appropriately masked and socially distanced.

Procedural Services

Patients having a procedure or surgery on the Procedural Care Unit may have **one designated visitor** accompany them. This individual must remain in the designated waiting area at all times and be masked and socially distanced. If the patient is admitted, arrangements will be made to accommodate the visitation as the inpatient visitor policy allows.

All Inpatient Units

All non-COVID Silver Cross inpatients are allowed **one visitor at a time** during their inpatient stay. To maintain safe social distancing, additional visitors must remain in their cars. For larger families, we ask that you coordinate arrival times as we do not have adequate room inside or out to preserve social distance. We also ask visitors to turn in their visitor passes before exiting the building.

Visitors must screen negative for COVID-19 daily and must remain masked at ALL times while at Silver Cross, including while in the patient room. ICU and CVU visiting hours are 6 a.m. to 6 p.m. daily. All other inpatient visitation hours are 6 a.m. to 8 p.m. daily. Visitors must remain in the patient's room (including for use of the patient's bathroom) but will be allowed to go to the dining room for meal consumption while adhering to social distancing. If you need the nurse, please push the nurse call light or call the nurse's phone number as indicated in the room.

Labor & Delivery

While in Labor and Delivery, patients may have **one visitor at a time** who screens negative and is asymptomatic (same person). You are also allowed one certified doula who screens negative and is asymptomatic.

Neonatal and Pediatric Units

Each neonate and pediatric patient is allowed **one visitor at a time** who screens negative and is asymptomatic for the duration of the hospital stay.

***Special exception for patients on contact/enteric precautions: visitors must use public restrooms.*



The way you *should* be treated.

Updated 4/13/21

YOU MUST WEAR A MASK

Mandatory Masking

Everyone coming into the hospital and/or hospital areas must mask at all times. You are encouraged to bring your own face mask (surgical/cloth). If you do not have a mask, we will provide one. Visitors will be required to wear a mask that covers their nose and mouth upon entry and **keep it on at all times while at the hospital without exception.** This is to protect our patients, staff and visitors.



RIGHT!

**Keep nose
and mouth
covered.**



WRONG!



WRONG!