

## ANNUAL HEALTH HABITS QUESTIONNAIRE

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**Alcohol:** Do you ever drink alcohol?       No                       Yes  
 Daily       1-2 per week       3-5 per week       1-2 per month       1-2 per year  
Have you ever felt like you should cut down on drinking?       Yes                       No  
Have people ever criticized you for drinking?                       Yes                       No  
Do you ever feel bad or guilty about drinking?                       Yes                       No  
Have you ever taken a drink first thing in the morning to ease your nerves or cure a hangover?       Yes       No

**Tobacco:**  Never a smoker/Smokeless Tobacco/Electronic Cigarette/Vaping  
 Current every day smoker/Smokeless Tobacco/Electronic Cigarette/Vaping  
 Current some days smoker/Smokeless Tobacco/Electronic Cigarette/Vaping  
 Former Smoker/Smokeless Tobacco/Electronic Cigarette/Vaping      Year quit \_\_\_\_\_ Years smoked \_\_\_\_\_

**Substance Abuse:** Do you use recreational/street drugs?       Currently Use       Previously used       Never used

**Employment:**       Employed Full Time       Employed Part Time       Retired       Student       Unemployed

**Marital Status:**       Single       Married       Divorced       Widowed       Separated      Number of Children \_\_\_\_\_

**Type of Diet:**       Regular       Diabetic       Low Fat       Low Carb       Low Salt       Low Calorie       Vegetarian  
Other: \_\_\_\_\_

**Caffeine Intake:**       None  
 Coffee \_\_\_\_\_ cups per day       Tea \_\_\_\_\_ cups per day       Cola \_\_\_\_\_ cans per day

**Exercise:**       Daily       1-2 times/week \_\_\_\_\_ mins       3-4 times/week \_\_\_\_\_ mins       5-6 times/week \_\_\_\_\_ mins

**Are you Currently Sexually Active?**       Yes       No  
If yes: are you trying for pregnancy?       Yes       No      Contraceptive method used: \_\_\_\_\_  
Last Menstrual Cycle \_\_\_\_\_

**Mental Health:**  
In the past TWO WEEKS have you felt down, depressed or hopeless?  
 Not at all       Several days       Half the days       Nearly Everyday  
In the past TWO WEEKS have you felt little interest or pleasure in your daily activities?  
 Not at all       Several days       Half the days       Nearly Everyday

Do you have an Advanced Directive, Living Will or Power of Attorney? \_\_\_\_\_  
Have you had a pneumonia shot?       Yes                       No                      Date received/where: \_\_\_\_\_  
Do you get a yearly flu shot?                       Yes                       No                      Date received/where: \_\_\_\_\_  
Do you live alone?                       Yes                       No  
Have you fallen in the last 3 months ?       Yes                       No

**Wellness Screenings:**  
Pap Smear (where/date) \_\_\_\_\_ Mammogram (where/date) \_\_\_\_\_  
Colorectal Screening (Colonoscopy/Fecal Occult Blood Test) where/date \_\_\_\_\_

**Diabetes:** Last A1C/Result \_\_\_\_\_ Last Eye Exam/Where \_\_\_\_\_ Endocrinologist \_\_\_\_\_

PATIENT NAME \_\_\_\_\_ DOB \_\_\_\_\_ DATE \_\_\_\_\_

## New Patient Health History

**PATIENT NAME** \_\_\_\_\_ **DOB** \_\_\_\_\_ **Today's Date** \_\_\_\_\_

**Have YOU ever had**  
(Circle All That Apply)

**Surgeries/Procedures**  
(Circle All That Apply)

**Family History**  
(Ex: Father, Mother, Maternal/Paternal Family)

Arthritis  
Asthma/COPD/Emphysema  
Anemia or blood transfusion  
Blood clots  
Cancer (where? \_\_\_\_\_)  
Colon problems  
Depression/Anxiety  
Diabetes  
GERD/esophageal reflux  
Glaucoma  
Gout  
Heart attack  
High blood pressure  
High cholesterol  
Kidney disease/stones  
Liver disease  
Migraines  
Osteoporosis/osteopenia  
Phlebitis/vein disease  
Stroke  
Thyroid problem  
Abnormal Pap  
Abnormal mammogram  
Other medical conditions/diseases not listed \_\_\_\_\_

Appendix  
Breast reconstruction  
Breast lumpectomy  
Bladder surgery  
Cataract removal  
Cesarean section  
  
D & C  
EGD (upper endoscopy)  
Gallbladder  
Gastric surgery  
Heart valve replacement  
Hysterectomy (ovaries Y/N?)  
Joint replacement (please list) \_\_\_\_\_  
Mastectomy R/L  
Thyroid  
Tonsillectomy  
Transplant  
Colonoscopy (Date/Where \_\_\_\_\_)  
Other procedures \_\_\_\_\_

Alcoholism \_\_\_\_\_  
Blood disease \_\_\_\_\_  
Breast cancer \_\_\_\_\_  
Colon cancer \_\_\_\_\_  
Diabetes \_\_\_\_\_  
Heart attack \_\_\_\_\_  
High blood pressure \_\_\_\_\_  
High cholesterol \_\_\_\_\_  
Mental illness \_\_\_\_\_  
Migraines \_\_\_\_\_  
Osteoporosis \_\_\_\_\_  
Rheumatoid arthritis \_\_\_\_\_  
Other \_\_\_\_\_

**Gynecologic History:**

How old at first period? \_\_\_\_\_ Last Period? \_\_\_\_\_  
How long between periods? \_\_\_\_\_ How long do periods last? \_\_\_\_\_  
Flow: Heavy / Normal / Light Cramps? Y / N  
Times Pregnant? \_\_\_\_\_ Miscarriages \_\_\_\_\_ Abortions \_\_\_\_\_ Live Births \_\_\_\_\_

**Allergies** \_\_\_\_\_ **Occupation** \_\_\_\_\_

**Medications** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**What are your health concerns?** \_\_\_\_\_



The way you *should* be treated.

## AUTHORIZATION FORM

### Silver Cross Medical Group

Authorization for Credit Card

**NOTE:** When your credit card information is entered, it is encrypted and cannot be viewed or accessed by our organization. Our system is registered with Visa and MasterCard and independently certified as a PCI-DSS Level One Service Provider.

### AUTHORIZATION

Until further notice, I authorize Silver Cross Medical Group to charge the patient responsibility balance on my account to the following credit card:

**CIRCLE ONE:**      Visa    MasterCard    Discover      AMEX

**Last Four Digits of Credit Card Number:** \_\_\_\_\_

**Exp. Date (mm/yy):** \_\_\_\_\_/\_\_\_\_\_

I understand that once the health plan has paid their portion for my care I will receive an Explanation of Benefits (EOB). The health plan EOB will state any remaining balance to be paid by me. I agree that Silver Cross Medical Group may charge my credit card the balance due upon receipt of the EOB. I also understand that Silver Cross Medical Group may charge my credit card any open balance due as well, if they determine that a prior balance exists.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**E-Mail:** \_\_\_\_\_

**Patient Name (if different than above):** \_\_\_\_\_

**Patient Date of Birth:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

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In all cases, proper communication should include "Any known payment responsibility is due at your visit. Any remaining balance as determined by your health plan is your responsibility. We require you to save a credit card for remaining balances.



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## MYHEALTH ONLINE PATIENT PORTAL

**MYHealth** is a free, easy and secure way to manage and monitor your electronic medical records anywhere you have online access – 24 hours a day, 7 days a week.

### SIGN UP TODAY

#### With MYHealth you can:

- View and download lab and radiology results
- View current medications, immunizations, allergy information and health issues
- View vital info such as blood pressure, height and weight
- Send general messages and medication refill requests
- Share results/documents from other specialists with our office
- Download patient education, patient letters and visit summaries

#### HOW CAN YOU GET STARTED?

1. Provide one of our staff members with the following:

Your name: \_\_\_\_\_

Your DOB: \_\_\_\_\_

Your email address: \_\_\_\_\_

Your zip code: \_\_\_\_\_

2. Watch for an email with instructions on how to complete your registration and activate your secure account with 24-72 hours.

***NOTE: Email will come from IQHEALTH not your physician or Silver Cross. Please be sure to check your spam folders.***

3. Once your personal account has been activated, you can access MYHealth at any time at **www.iqhealth.com**

Questions About Account Activation?

Account support is available at any time by calling **1-877-621-8014**

## **NEW PATIENT POLICY**

### **No Show Policy**

In order to provide every patient with the best possible health care, we have instituted a No Show Policy. This will be effective May 1, 2015. If any patient has THREE no show visits in ONE year they will be released from the practice. A no show visit is when a patient either fails to show up for their appointment, or fails to cancel their appointment 24 hours in advance. Reminder that a \$50 no show fee will be applied to all missed appointments.

### **Late Arrival Policy**

If you are going to be more than 15 minutes late for your appointment, we request you call our office. If the schedule allows, the appointment time will simply be shifted to accommodate the delay. However, if the tardiness can't be handled, we may request you reschedule your appointment. We work diligently to stay on schedule and suggest you arrive 20 to 30 minutes prior to your appointment time to allow for any necessary paperwork.

### **Medication Refills**

- Please allow 2-3 business days for refills.
- Contact your pharmacy 5 days prior to running out of medication. Ask your pharmacy to send us an electronic refill request.
- Refills are not addressed on weekends; covering physicians do not authorize routine medications on weekends.
- No narcotics or controlled substances are refilled after noon on Fridays or by on call physicians.
- If your prescription is due for a refill, you may be due for a follow up appointment.
- To best provide you care, patients receiving routine medications need to be seen at least once a year and sometimes more frequently.

### **Pick Up Protocol for Controlled Substances Written Prescriptions**

- Prescriptions must be picked up in the office.
- Standard 48-72 hour refill policies apply.
- Must present photo ID at time of pick up. If a designated family member will be picking up prescription, office must be given name of individual in advance.
- Name of person picking up prescription will be documented in medical record.

### **Expected Turn Around/Response Times**

- You can expect to hear from our office via the patient portal or a phone call within 5-7 business days of most testing. If you have not heard from our office after 7 days please feel free to call for results.
- Referrals and authorizations for testing can also take 5-7 business days to process with your insurance. Please allow sufficient time to process. You will be contacted once your insurance plan has given us the approval.

### **I HAVE READ THIS AND UNDERSTAND THE POLICY.**

Patient Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## NOTICE OF PRIVACY POLICIES

1. We are a member of Silver Cross Medical Group and therefore your information is available to all providers within this network. It is our commitment to protect your health information. This notice describes how our medical information may be used and disclosed and your rights to your protected health information.
2. **How we may use and disclose your health information.** Each time you visit our office, a record is made. We use medical records for treatment, referrals, reimbursement, and for administrative and legal purposes. Information may be shared by paper, mail, fax, electronic mail, or other methods. We may use or disclose your health information for several reasons. Before those situations occur, except for billing reasons, we will ask for your written authorization; these can be revoked at any time.
3. **Your rights.** Although your record is a physical property of our office, you have the right to obtain copies of your medical records (we may charge you a cost based fee). You also have the right to request a list of specific disclosures that we have made. If you believe some information is missing or incorrect, you have the right to request that we correct it.
4. **Our responsibilities.** We are required by law to protect the privacy of your health information, to provide this notice about our privacy practice and to document your acknowledgment of receipt of this notice. We may change our privacy policies at any time, if so we will post the new notice in the waiting area. You may also request a copy of our notice at any time.
5. **For more information or to report a problem.** If your rights have been violated or if you disagree with a decision we made about access to your health information, please contact the Practice's Privacy Officer at (815) 300-7020. You also may send a written complaint to the US Department of Health and Human Resources.

## Pediatric Patient Data Information

**Child's Name:** \_\_\_\_\_ Birth Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Sex:  Male  Female

Child's Race: \_\_\_\_\_ Child's Ethnicity: \_\_\_\_\_

Child Resides with:  Both parents  Father  Mother  Other

**Mothers Name:** \_\_\_\_\_ Birth Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Mothers Address: \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Home Phone \_\_\_\_\_ Other Phone \_\_\_\_\_

**Fathers Name:** \_\_\_\_\_ Birth Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Fathers Address: \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Home Phone \_\_\_\_\_ Other Phone \_\_\_\_\_

**Legal Guardian if applicable:** \_\_\_\_\_ **(Legal documentation required.)**

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Home Phone \_\_\_\_\_ Other Phone \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

Pharmacy (name, location, phone #) \_\_\_\_\_

Mail Order Pharmacy (if applicable) \_\_\_\_\_

### Contact for Results:

I authorize Silver Cross Medical Group to contact for results:

Parents Only

Home  Cell

OK to leave a message on answering machine?  Yes  No

Other  Name \_\_\_\_\_ Relationship \_\_\_\_\_

### Authorization to Treat: Parents/Legal Guardians please read and sign agreement:

- I hereby give my consent for the providers at Silver Cross Medical Group to evaluate and treat the patient listed above
- I hereby authorize my insurance benefits to pay directly to Silver Cross Medical Group, realizing I am responsible to pay non-covered services. I authorize the release of medical information to insurance carrier

Signature: \_\_\_\_\_ Date \_\_\_\_\_



**SILVER CROSS**  
MEDICAL GROUP

The way you *should* be treated.

## NOTICE OF PRIVACY PRACTICES

Our Notice of Privacy Practices provides information about how we may use and disclose protected health information about you. The notice contains patient rights section describing your rights under the law. You have the right to review our notice before signing this consent. The terms of this notice may change. If we change our notice, you may obtain a revised copy at your request.

### ACKNOWLEDGEMENT OF RECEIPT NOTICE OF PRIVACY PRACTICES

**\*You May Refuse To Sign This Acknowledgement\***

I, \_\_\_\_\_, have received a copy of this office's Notice of Privacy Practices.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

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#### OFFICE USE ONLY

I attempted to obtain the patient's signature in acknowledgement on this Notice of Privacy Practices, but was unable to do so as documented below:

Date: \_\_\_\_\_

Initials: \_\_\_\_\_

Reason: \_\_\_\_\_

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The way you *should* be treated.

## Patient Data Information

Name \_\_\_\_\_ Birth Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Sex:  Male  Female

Phone \_\_\_\_\_ Cellular Phone \_\_\_\_\_ Email \_\_\_\_\_

Ok to leave a message?  Yes  No

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

SS# \_\_\_\_\_ Marital Status:  Single  Married  Widowed  Divorced

Race: \_\_\_\_\_ Ethnicity: \_\_\_\_\_ Referred by \_\_\_\_\_

Pharmacy (name, location, phone #) \_\_\_\_\_

Mail Order Pharmacy (if applicable) \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

Preferred Method of Communication (Choose One):  Phone  Text

### PATIENT INSTRUCTIONS FOR COMMUNICATION PREFERENCES:

I authorize Silver Cross Medical Group to contact for results:

Myself Only

Home

Cell

Ok to leave a message on answering machine?  Yes  No

Other  Name \_\_\_\_\_ Relationship \_\_\_\_\_

Other  Name \_\_\_\_\_ Relationship \_\_\_\_\_

Did you sustain an injury at work?  Yes  No Are your injuries accident related?  Yes  No

### Authorization to Treat:

I hereby authorize my insurance benefits to pay directly to Silver Cross Medical Group, realizing I am responsible to pay non-covered services. I authorize the release of medical information to insurance carrier.

Signature: \_\_\_\_\_ Date \_\_\_\_\_