

# Welcome to Silver Cross Connected Care

If you have two or more chronic health conditions, you know how important it is to stay connected with your healthcare team.

With **SILVER CROSS CONNECTED CARE**, you can text from your smartphone to get all the help you need between doctor visits.

Your care manager will help you **manage your conditions, track symptoms, set goals for your health, send you regular health reminders** and offer you **tips and support to help you stay on track.**

Whatever you need, when you need it, Silver Cross Connected Care is just a simple text away.

## How Connected Care Works

Our dedicated care team will partner with you and your provider to proactively manage your health and help you reach your wellness goals.

You'll get regular support via text (or phone call if you prefer) and can message your care manager directly for any questions or concerns, and we'll bill your insurance directly.

[Silvercross.org/connectedcare](https://www.silvercross.org/connectedcare)

1900 Silver Cross Blvd. | New Lenox, IL 60451 | 815-300-3943



**SILVER CROSS**  
HOSPITAL

The way you *should* be treated.®



## What Connected Care Can Do For You

- Answer questions about your health, medication and symptoms
- Assist with medications, referrals and lab results
- Schedule appointments and follow-ups
- Create a personalized care plan
- Help you track your health goals over time
- Prevent emergency hospital visits
- Access community resources
- And so much more!



## What's Expected of Me as the Patient?

Stay engaged with your dedicated care manager! It's important that we know how you're doing. Reach out to your care manager, answer our calls, respond to texts and keep us updated. We're here for YOU!

## How Do I Contact My Care Manager?

You can contact your Care Manager by texting or calling (815) 584-0081.

## What Our Patients Say About Silver Cross Connected Care

Nine out of 10 patients would recommend Silver Cross Connected Care to their family and friends. They especially appreciate help navigating an often complex health system; someone looking out for their well-being; the trusted relationships with their care managers; quick, easy access to help – without hold times; and feeling more connected to their providers.



*...“Another partner helping me navigate our healthcare system is so necessary as me being a senior, I need all the help I can get.”*

*...“I’ve never had to wait for a response from either the manager or someone from the doctor’s office. I’m very grateful for this service and all the benefits it offers.”*

*...“Your service has secured appointments for me with my doctor several times – a real plus not having to wait on the phone. Always prompt with an answer for me...and very cheerful always!”*

*...“When you live alone, it’s nice to know someone checks on you.”*

*...“I give it a 10! So good to know someone is watching out for my health and well-being.”*



## Ready to Get Started or Have More Questions?

Text us at (815) 300-3943 today.